

Training

Consulting

Delivery



Project & Programme Management Specialists

Leading successful projects requires adaptable techniques combined with the right knowledge and understanding.

PM-Partners specialise in project & programme management capability development

From helping you apply best practice techniques to professional certification we work closely with you to help you master the art and science of project management.

Call PM-Partners today to see how we can help...



Implementing Sustainable Project Success

With today's need to spend less and accomplish more, organisations need effective people, process and systems in order to deliver successfully.

As a truly global business, our talented team of over 60 experienced consultants, project managers and facilitators work with organisations throughout the World managing over 300 client engagements and projects in various industry sectors each year to help implement sustainable project success.

At PM-Partners we understand the challenges facing today's organisations and are on hand to help with practical business orientated solutions.

PM-Partners provide:

- Comprehensive Project & Programme Management Education Solutions
- Consulting To Develop and Enhance Processes, Systems & Methods
- Enterprise Project Management (EPM) Solutions
- Project Resourcing, Delivery & Outsourced PMO

We maintain and provide all leading global project management certifications to ensure we offer you the best solution:





Education solutions

Establishing the benchmark for Project Management Learning, Development & Certification Solutions, PM-Partners is an established and accredited training organisation with leading global organisations & vendors, our team consists of experienced facilitators and Project Managers, so you can take advantage of the best and most practical education solution from people that deliver projects.

Our objective is to develop capabilities and initiate behavioural change through:

- Interactive exercises & case studies that simulate real life scenarios as opposed to theoretical examples
- Providing practical solutions to everyday challenges
- Ongoing support – to assist effective learning transfer into the workplace
- Workshops that are developed and facilitated by talented, experienced professionals who are currently active within their areas of expertise, based on real-life situations.
- All learning content developed in a modularised format to enable speedy customisation to client specification.

Professional Development Services: PMPartners offer a range of tailored professional development services aimed at advancing the skills, knowledge and capabilities of practitioners at all levels:

- Project Management Coaching & Mentoring – tailored to individual or small group environments, leveraging best practice and providing development on the job.
- Workplace Assessment – to assess and benchmark a competency standard for individuals and a wider understanding of organizational strengths and weaknesses.
- Blended Learning – a tailored solution, designed to extend the learning environment outside the classroom involving remote or online assignments, feedback, support and reviews to reinforce skills application.

“Personally, I was impressed with the overall professionalism provided by PM-Partners. This was demonstrated from initial discussions and proposals, throughout the training and post training follow-up. The important factor to the success of the training was not only the content provided but, of more importance, was the way the trainers facilitated discussion, communication which promoted recommendations for improvement I have no hesitation in recommending PM-Partners.”

PM-Partners Client



Education portfolio overview

Professional Certification

- Project Management for Business and IT&T Professionals (CompTIA Project+ Certification) (35 PDUs)
- Project Management Professional (PMP)[®] Preparation Workshop
- PRINCE2 Foundation and Practitioner Levels (35 PDUs)
- Managing Successful Programmes (MSP) (35 PDUs)
- Certified Business Analysis Professional (CBAP) (21 PDUs)

Project Management

- Project Management Fundamentals (14 PDUs)
- PRINCE2 Executive Overview (7 PDUs)
- Project Management Executive Overview Presentation (7 PDUs)
- Project Management for Project Team Members (7 PDUs)
- Managing the Project Office (7 PDUs)
- Project Risk Management (7 PDUs)
- Project Cost Management (7 PDUs)
- Positioning, Selling & Presenting Project Management (14 PDUs)

Programme Management

- Program Management Essentials (14 PDUs)
- Managing Successful Programmes (35 PDUs)
- Portfolio Management Essentials (14 PDUs)

Note: PDUs stand for Professional Development Units and are required for maintenance of the PMP certification from the PMI.



Education portfolio overview - continued

ITIL Workshops

- ITIL Fundamentals Foundation Certificate (21 PDUs)
- ITIL Executive Overview (7 PDUs)

Business Leadership & Advanced Project Management

- Building & Leading Project Teams (14 PDUs)
- Coaching & Mentoring for Project Managers (7 PDUs)

Business Analysis

- Introduction to Business Analysis (14 PDUs)
- IIBA Business Analysis Programme (35 PDUs)
- Certified Business Analysis Professional (CBAP) (21 PDUs)

Business Communication

- Communicating Effectively (14 PDUs)
- Stakeholder Profiling & Communications Management (14 PDUs)
- Negotiating Skills (7 PDUs)
- Presentation Skills (14 PDUs)
- Problem Solving & Decision Making (7 PDUs)
- Managing Time Effectively (7 PDUs)

Project Management Software

- Microsoft Project Essentials (all versions) (14 PDUs)

Note: PDUs stand for Professional Development Units and are required for maintenance of the PMP certification from the PMI.



Consulting services

Methodology Development

Development of best practice project management methodology tailored to your needs to provide a consistent streamlined way of working, leading to better communication, improving overall performance and customer satisfaction. This can also involve 'refreshing' an existing methodology to reflect current industry practice.

Project Management Competency Assessments

Conducting workplace interviews and online questionnaires to assess and benchmark a competency standard for individuals and a wider understanding of organizational strengths and weaknesses.

Project Management Maturity Modelling (PMMM), Audits and Reviews

Surveys and assessments that identify organizational maturity, strengths and weaknesses at any level, then quickly identify improvement opportunities. We can also offer audits, reviews and recovery programmes for individual projects.

Project Software Enhancement, Implementation & Customisation

A range of services from product selection advice, development of custom templates in Microsoft Project, the development of a project management database to a full deployment of MS Project Server and Microsoft Enterprise Project Management Solutions.

Facilitated Planning Workshops

Expertly facilitated, highly productive sessions that can save weeks of project or program planning time, jumpstart your management initiative and provide tangible output to work from.

Project Management Office (PMO) Implementations

The establishment of efficient reporting and supporting mechanisms for multiple or large projects and programmes. Creating the resources and processes required to support the success of a single project or program or maximize your organization's investment in projects and programs across the board.

Programme and Portfolio Management Services

The review or establishment of Program and/or Portfolio Management standards to optimise your organisation's investment in projects and programs.

Project & Program Manager Coaching

On-site structured and interactive on the job-oriented coaching from a seasoned professional that will focus on personal performance so benefits are realised across many projects.

Service Management Assessments & Process Implementation to the ITIL Framework

Our assessment helps you to understand how your processes compare with the ITIL best practice framework so that opportunities to improve business efficiency and effectiveness can be identified. ITIL standards can be applied to your business' operating processes.

“Project Management Partners have added substantial value to the operation of our core business, and I would recommend them to any organisation requiring assistance with any aspect of project management and service delivery.”

PM-Partners Client



Accreditations, certifications & associations

PRINCE 2 (P**R**ojects **I**N **C**ontrolled **E**nvironments) is developed and owned by the UK Office of Government Commerce (OGC). PM-Partners are certified practitioners and an Accredited Training Organisation (ATO) for PRINCE2.



PM-Partners are **PMI Global Registered Education Providers**. The PMI Registered Education Provider Program enhances the ongoing professional development of PMI Members, Project Management Professionals (PMPs), and other project management stakeholders by identifying providers of appropriate project management learning activities and products. Organisations are required to fulfil specific criteria, policies and standards in order to become Registered Education Providers

Managing Successful Programmes is also developed and owned by the OGC as a standard for programme management practice. PM-Partners are certified practitioners and an MSP ATO.



PM-Partners are International Sponsors of the IIBA. **The International Institute of Business Analysis, IIBA**, is a non-profit organisation whose mission is to be the leading world-wide professional association developing and maintaining standards for the practice of Business Analysis and certification of Business Analysis practitioners.



PM-Partners' CompTIA Project + training material is quality and content approved by **CompTIA** and Cornerstone Members of CompTIA providing feedback into the design of future programmes. PM-Partners are CompTIA Subject Matter Experts (SMEs) in the Project field and participate in the CompTIA Project + certification program.





Accreditations, certifications & associations

PM-Partners are **Microsoft Certified Partners** for Enterprise Project Management



PM-Partners are members of the **Association for Services Management International**. The AFSMI is the only global organisation dedicated to expanding the knowledge, understanding, and career development of executives, managers, and professionals in the high-technology services and support industry to meet the growing complexities and challenges of the industry.



PM-Partners are members of the **Outsourcing Institute** – the only global association providing impartial information, best practices, thought leadership and resources for all aspects of Outsourcing.



All **ITIL Foundation Certificate Workshops** delivered by PM-Partners are facilitated by Certified & Authorised EXIN Instructors and follow the **EXIN Foundation Certificate Examination** guidelines.





Enterprise project management

PM-Partners group Microsoft Enterprise Project Management Services

More than ever before organisations require governance, transparency, and management of project returns. Enterprise Project Management (EPM) initiatives provide an opportunity to deliver the processes and systems required to achieve these returns. Implementation however, requires a knowledge and balance of business processes, project management processes, EPM system experience and culture in order to achieve success.

The PM-Partners group enterprise project management specialists have been working with Microsoft Project and EPM since its inception and can:

- Work closely with you to gather requirements and define the best method of implementation and configuration for your organisation by obtaining a thorough understanding of your business opportunities and challenges
- Assess your organizational readiness and level of process maturity prior to deployment
- Help you prepare the organization for an EPM implementation
- Install Microsoft Project Server or review your current Installation
- Work closely with you to install, configure or assess an existing MS Project Server implementation
- Plan your implementation, pilot, and phased deployment
- Create custom templates and standards to save time and simplify use
- Train your project managers, team and administrators
- Assess problems, document a plan of action and help improve a challenged implementation
- Help you realise measurable return on investment



Project delivery solutions

PM-Partners provide a range of flexible project delivery and extended workforce solutions allowing our customers to focus on their core business whilst benefiting from the experience, expertise and practices of the PM-Partners delivery team:

Turnkey Project Delivery

For years organisations have struggled to deliver effective projects on-time and within budget. But with today's challenges to achieve more with less, organisations have to justify, plan, monitor and control their projects and programs more closely than ever before.

The accidental project manager can be a very expensive way of executing key initiatives. Organisations can no longer count on having the right people with the right experience using the right approach available at all times. In order to stay competitive and effectively deliver on strategy, many organisations work with PM-Partners as an external project management partner to offer significant value to their business.

Project Management Recruitment & Contracting

Our specialist resourcing practice focuses on project roles to provide a unique and refreshingly new recruitment service.

We offer a customer orientated and flexible service that is tailored to meet your needs.

Our approach is based upon developing a true understanding of your business, creating a trusted relationship and establishing a long term partnership by delivering value. Roles include:

- Business Analysts
- Project Managers
- Project Coordinators/Administrators
- Project Engineers
- Project Directors

- Program Managers/Directors
- Project Management Office Staff
- Business Process Re-engineers
- Change Managers
- ITIL People

Extended Workforce

The above roles can also be provided on a flexible basis to optimise your resource base in the face of fluctuating demands. This saves investment in permanent or long-term contract staff while retaining the comfort of working regularly with the same individuals when demand requires it.

Outsourced PMO

Project Management is PM-Partners' core business. Many of our clients choose to focus on their core business by using PM-Partners to direct, manage, regulate and deliver their project portfolio. PM-Partners provide a PMO structure and the necessary know-how and manpower to ensure successful delivery of your portfolio.



Client testimonials

"Most practical workshop I have been on, delivered by people that really understand their business and have put these techniques to use in the field"

Netstar

"Very informative, a broad range of practical topics were covered, providing an excellent framework".

Price Waterhouse Coopers

"Thanks for all the great teaching! I passed the exam this morning, 77%. The questions that you provided were excellent and a very good indicator of what to expect in the exam".

Dimension Data

"Great structure, with wonderfully clear and concise delivery".

Hewlett-Packard – Singapore

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I have no hesitation in recommending PM-Partners.

Glen Lynden

John Fairfax Holdings Ltd

I cannot recommend PMP enough. The relationship is based on trust, creating a work environment, which is simple and effective. The output is exceptional.

Karen James

National Operational Services Director

Dimension Data Australia

The methodology provided is able to be modified to reflect the client needs while not losing the necessary discipline to keep a project on-track and ensure the deliverables are actually delivered when scheduled.

We required a senior practitioner to control several project streams and PM-Partners were able to provide personnel with the maturity and experience to manage and maintain the flow required for the project. I seriously think that because PM-Partners specialise in Project Management instead of being 'all things to all people' our needs were served far more comprehensively than if we had sourced from other companies.

I would be pleased to act as a reference to any party interested in securing competent, pro-active support in the area of Project Management.

Ian Gribble

Cable & Wireless

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