

Project Management is PM-Partners' core business. Many of our clients choose to focus on their core business by using PMPartners to direct, manage, regulate and deliver their project portfolio.

Using a PM-Partners Outsourced PMO provides total visibility of your projects and a platform for effective decision-making as well as a powerful support structure for project delivery.



What Is the Outsourced PMO?

There is a variety of models in outsourcing the PMO function:

	Consolidated Reporting	People (professionals at Project, Programme or Portfolio levels)	Processes (PM methodology and processes, project governance)	Technology (Enterprise PM solutions)
1. Supporting the PMO function	✓		✓	
2. Staffing PMO and / or Contracting PMs	✓	✓	✓	
3. Full PMO accountability	✓	✓	✓	✓

1. – PM-Partners can gather reports from the Client's project managers and provide consolidated remote reporting on the performance of projects based on key, pre-determined factors and presented to the Client in a regular dashboard format.
2. – We can provide a professionally trained and experienced PMO Manager to set-up a central support office, along with establishing the required governance systems. And in addition to the above, we can provide other relevant project staff on a flexible or contract basis.
3. – We can assume control of your entire project management and delivery functions, effectively outsourcing your business change while you focus on your core operations.

Key Steps for Establishing an Outsourced PMO

The following steps represent the option of full PMO accountability:

Step 1 – Understand the function and the scope of the PMO

- What is to be outsourced?
- How will the PMO support business goals?
- How will the PMO fit into the org structure & culture?
- What standards/methods will we follow?
- Project Classification and Prioritisation
- What will we measure?

Step 2 – Setup an SLA

- Clear roles within the PMO
- Who are the stakeholders?
- Who is the sponsor?
- Accountability map

Technology
People
Process
Practices
Methodology
Culture



Step 3 – Appoint the PMO staff

- Choose amongst internal Client’s personnel or proposed PM-Partners candidates. All PM-Partners’ specialists are professionally trained and certified in Project Management.
- Project resource demand and supply.
- Project staffing: internal staff, open market, or PM-Partners specialists.

Step 4 – Establish Project Governance structures

- Define project life cycle and control points.
- Monitoring project/programme interdependencies.
- Establish Change Management panel
- Run Risk Management workshops

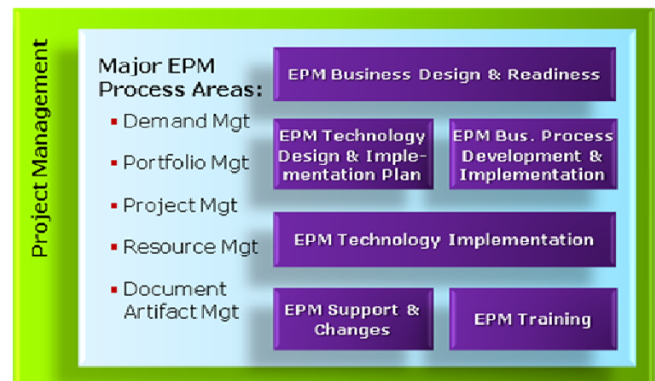
Step 5 – Staff training and PMO Implementation

- Training of project / programme managers in the established procedures.
- Communicate the new organisation’s objectives and role at all levels of stakeholders.
- Gather and present consolidated reports.
- Lessons learned sessions.
- Look for improvements.

Step 6 – Enterprise Project Management (EPM)

- Define objectives and gather requirements to Project Management automation.
- Define options of the service – remotely hosted or on-premise solutions.
- Define processes and data sets to be automated.
- Manage MS Project Server implementation project.
- Manage business change.

Key components of an EPM Project



Benefits of the Outsourced PMO



- ✚ Comfort of having PMO structure, the know-how and the manpower while concentrating on core business
- ✚ Project Management Standards
- ✚ Eliminate Potential Conflict of Interest
- ✚ Just-in-Time Project Management
- ✚ Specialist Expertise
- ✚ Customer Focus
- ✚ Improved Collaboration
- ✚ Written Service Level Agreements

Testimonial

"Fantastic job! It is great to see that as a result of PM-Partners' work our customer takes time to acknowledge the hard work and support we give them. Congratulations for a job well done!"

Brenda Woon, Advanced Professional Services, Cisco Systems